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Austin, Texas 78768-4767
[o] 512.637.9220
[f] 512.371.9088

FAX COVER SHEET

TO: U.S. Patent Office **Fax#:** 703-872-9306
FROM: Janice Pampell **Client Matter #:** BMC
Patent Paralegal
DATE: 08/04/04 **# of Pages:** 9
RE: Revocations and Powers of Attorney

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| IN THE UNITED STATES PATENT AND TRADEMARK OFFICE | | AUG - 4 2004 |
| REVOCATION AND POWER OF ATTORNEY AND CHANGE OF MAILING ADDRESS | | Atty. Docket No. (Opt.) BMC1100-1 |
| Applicants Walter R. Bodwell | | |
| Application Number 09/710,214 | Filed 11/10/2000 | |
| For System and Method of Mediating a Web Page | | |
| Group Art Unit 2155 | Examiner Lazaro, David R. | |
| Confirmation No. 4602 | | |

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P.O. Box 1450
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Dear Sir:

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| <p align="center">Certification Under 37 C.F.R. 51.8</p> <p>I hereby certify that this document is being transmitted to the COMMISSIONER FOR PATENTS via facsimile on <u>8-4-</u> 2004.</p> <p align="center"><u>Janice Pampell</u> Janice Pampell</p> |
|---|

BMC Software, Inc., 100% owner of the above-identified patent application, as evidenced by the Assignment recorded on March 1, 2001 on Reel/Frame: 011569/0949, hereby revokes all previous Powers of Attorney and appoints the following attorneys under Customer No. 44654, all of the firm of SPRINKLE IP LAW GROUP, to prosecute the above-identified Patent and to transact all business in the Patent and Trademark Office connected therewith.

STEVEN R. SPRINKLE
JOHN ADAIR
ARI AKMAL

Registration No. 40,825
Registration No. 48,828
Registration No. 51,388

Direct all telephone calls and correspondence to:

Customer No. 44654
SPRINKLE IP LAW GROUP
P.O. Box 684767
Austin, TX 78768-4767
Attn: Steven Sprinkle
Tel. (512) 637.9220 / Fax (512) 371.9088

I hereby state I am authorized to act on behalf of BMC Software, Inc.

Respectfully submitted,

BMC Software, Inc.

By:

Name: Ken SidelingerTitle: Senior Legal Counsel - FRDated: Aug 3, 2004

| IN THE UNITED STATES PATENT AND TRADEMARK OFFICE | |
|--|---|
| REVOCATION AND POWER OF ATTORNEY AND CHANGE OF MAILING ADDRESS | Atty. Docket No. (Opt.) BMC1110-1 |
| Applicants Clay Davis | |
| Application Number 09/710,212 | Filed 11/10/2000 |
| For System and Method for Replaying a Predefined Path Through the Internet | |
| Group Art Unit 2143 | Examiner Wiley, David Armand |
| Confirmation No. 4601 | |

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I hereby state I am authorized to act on behalf of BMC Software, Inc.

Respectfully submitted,

BMC Software, Inc.

Dated: July 31, 2004

By: Ken Sidelinger
Name: Ken Sidelinger
Title: Senior Legal Counsel - IP

| IN THE UNITED STATES PATENT AND TRADEMARK OFFICE | |
|--|---|
| REVOCATION AND POWER OF ATTORNEY AND CHANGE OF MAILING ADDRESS | Atty. Docket No. (Opt.) BMC1120-1 |
| Applicants Troy Cline Leander | |
| Application Number 10/241,879 | Filed 09/12/2002 |
| For System and Method for Secure Communications with a Remote Software Program | |
| Group Art Unit 2134 | Examiner Morse, Gregory Allan |
| Confirmation No. 1209 | |

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| <u>Janice Pampell</u> Janice Pampell | |

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STEVEN R. SPRINKLE
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I hereby state I am authorized to act on behalf of BMC Software, Inc.

Respectfully submitted,

BMC Software, Inc.

Dated: August 2, 2004

By: Ken Sidelinger
Name: Ken Sidelinger
Title: Senior Legal Counsel - IP

| IN THE UNITED STATES PATENT AND TRADEMARK OFFICE | |
|---|---|
| REVOCATION AND POWER OF ATTORNEY AND CHANGE OF MAILING ADDRESS | Atty. Docket No. (Opt.) BMC1130-1 |
| Applicants Ling Zhao | |
| Application Number 10/113,870 | Filed 03/29/2002 |
| For Java Application Response Time Analyzer | |
| Group Art Unit 2124 | Examiner Chaki, Kakali |
| Confirmation No. 5574 | |

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BMC Software, Inc., 100% owner of the above-identified patent application, as evidenced by the Assignment recorded on June 3, 2002 on Reel/Frame: 012960/0666, hereby revokes all previous Powers of Attorney and appoints the following attorneys under Customer No. 44654, all of the firm of SPRINKLE IP LAW GROUP, to prosecute the above-identified Patent and to transact all business in the Patent and Trademark Office connected therewith.

STEVEN R. SPRINKLE
JOHN ADAIR
ARI AKMAL

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I hereby state I am authorized to act on behalf of BMC Software, Inc.

Respectfully submitted,

BMC Software, Inc.

Dated: Aug 2, 2004

By: Ken Sidelinger
Name: Ken Sidelinger
Title: Senior Legal Counsel-IP

| IN THE UNITED STATES PATENT AND TRADEMARK OFFICE | |
|---|---|
| REVOCATION AND POWER OF ATTORNEY AND CHANGE OF MAILING ADDRESS | Atty. Docket No. (Opt.) BMC1130-2 |
| Applicants Ling Zhao | |
| Application Number 10/113,322 | Filed 03/29/2002 |
| For Site Monitor | |
| Group Art Unit 2142 | Examiner Powell, Mark R. |
| Confirmation No. 6495 | |

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BMC Software, Inc., 100% owner of the above-identified patent application, as evidenced by the Assignment recorded on June 16, 2002 on Reel/Frame: 013024/0773, hereby revokes all previous Powers of Attorney and appoints the following attorneys under Customer No. 44654, all of the firm of SPRINKLE IP LAW GROUP, to prosecute the above-identified Patent and to transact all business in the Patent and Trademark Office connected therewith.

STEVEN R. SPRINKLE
JOHN ADAIR
ARI AKMAL

Registration No. 40,825
Registration No. 48,828
Registration No. 51,388

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Austin, TX 78768-4767
Attn: Steven Sprinkle
Tel. (512) 637.9220 / Fax (512) 371.9088

I hereby state I am authorized to act on behalf of BMC Software, Inc.

Respectfully submitted,

BMC Software, Inc.

Dated: Aug 2, 2004

By: [Signature]
Name: Kon Sidelinger
Title: Senior Legal Counsel - IT

| IN THE UNITED STATES PATENT AND TRADEMARK OFFICE | |
|---|---|
| REVOCATION AND POWER OF ATTORNEY AND CHANGE OF MAILING ADDRESS | Atty. Docket No. (Opt.) BMC1130-3 |
| Applicant(s) Philip Wiles | |
| Application Number 10/113,808 | Filed 03/29/2002 |
| For Synthetic Transaction Monitor | |
| Group Art Unit 2143 | Examiner Wiley, David Armand |
| Confirmation No. 4751 | |

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BMC Software, Inc., 100% owner of the above-identified patent application, as evidenced by the Assignment recorded on June 16, 2002 on Reel/Frame: 013024/0818, hereby revokes all previous Powers of Attorney and appoints the following attorneys under Customer No. 44654, all of the firm of SPRINKLE IP LAW GROUP, to prosecute the above-identified Patent and to transact all business in the Patent and Trademark Office connected therewith.

STEVEN R. SPRINKLE
JOHN ADAIR
ARI AKMAL

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I hereby state I am authorized to act on behalf of BMC Software, Inc.

Respectfully submitted,

BMC Software, Inc.

Dated: Aug 2, 2004

By: [Signature]
Name: Ken Sidehings
Title: Senior Legal Counsel - Jr

| IN THE UNITED STATES PATENT AND TRADEMARK OFFICE | |
|---|---|
| REVOCATION AND POWER OF ATTORNEY AND CHANGE OF MAILING ADDRESS | Atty. Docket No. (Opt.) BMC1140-1 |
| Applicants Darin R. Marple | |
| Issue No. 6,701,320 | Issue Date 03/02/2004 |
| For System and Method for Determining a Character Encoding Scheme | |
| Group Art Unit 2171 | Examiner Al Hashemi, Sana A. |
| Confirmation No. 8853 | |

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I hereby state I am authorized to act on behalf of BMC Software, Inc.

Respectfully submitted,

BMC Software, Inc.

Dated: Aug 2, 2004

By: *Ken Sidelinger*
Name: Ken Sidelinger
Title: Principal Counsel

| IN THE UNITED STATES PATENT AND TRADEMARK OFFICE | |
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| REVOCATION AND POWER OF ATTORNEY AND CHANGE OF MAILING ADDRESS | Atty. Docket No. (Opt.) BMC1150 |
| Applicant(s) Stephen R. Cole | |
| Application Number 10/302,165 | Filed 11/22/2002 |
| For System and Method for Database Structure Comparison | |
| Group Art Unit 2184 | Examiner Unknown |
| Confirmation No. 9965 | |

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STEVEN R. SPRINKLE
JOHN ADAIR
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I hereby state I am authorized to act on behalf of BMC Software, Inc.

Respectfully submitted,

BMC Software, Inc.

Dated: Aug 4, 2004

By: Ken Sidelinger
Name: Ken Sidelinger
Title: Senior Legal Counsel